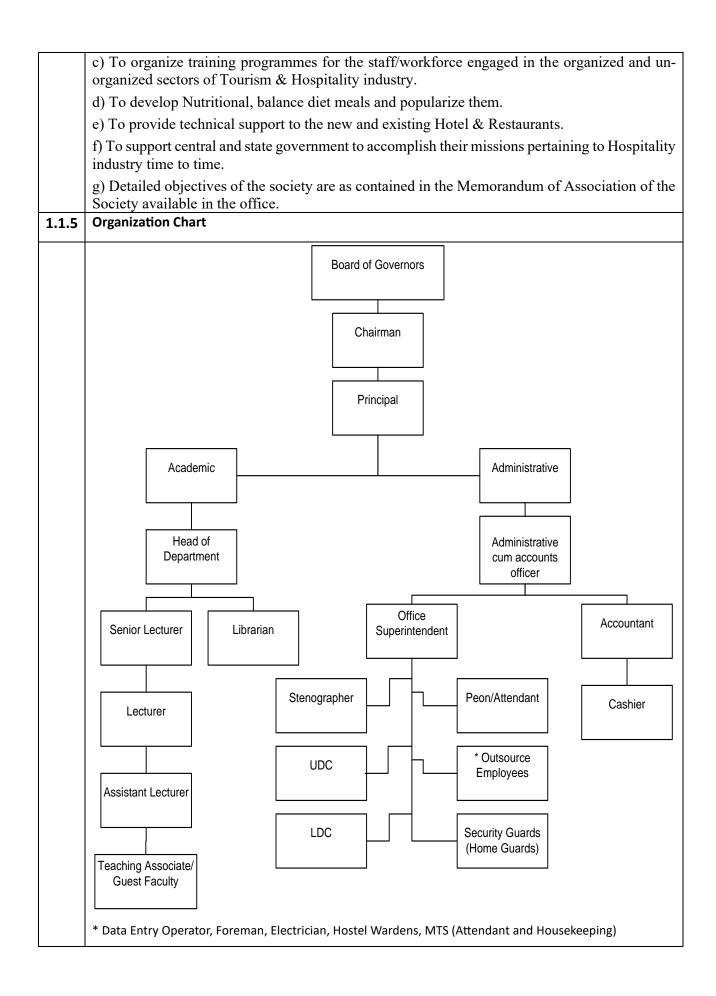
## **RTI Manual for IHM Shimla, September- 2023**

Ministry Name: Ministry of Tourism Department Name: Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla Public Authority Name: IHM Shimla

Sr.	Details of disclosure
No.	
1	Organisation and Function
	Organization – Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla was established in 1986, as
	an autonomous body under Ministry of Tourism, Government of India to train manpower for
	hospitality industry. The institute is registered under society registration Act XXI of 1860
	(Himachal Pradesh). The Institute gets grant-in-aid from Govt. of India, Ministry of Tourism. The
	Institute is under the superintendence of Board of Governors. Click here to view/download
	Composition of BOG - IHM Shimla. The Institute is affiliated to National Council for Hotel
	Management & Catering Technology, Noida (an apex body under Ministry of Tourism, Govt. of
	India). The Registered office of the Institute society is at Kufri- Shimla.
1.1	Particulars of its organisation, functions and duties [Section 4(1)(b)(i)]
1.1.1	Name and address of the Organization
	Name:- Institute Of Hotel Management Catering & Nutrition Kufri, Shimla
	Address:- Institute Of Hotel Management Catering & Nutrition Kufri, Shimla Himachal Pradesh Pin:- 171012
1.1.2	Head of the organization
	Sh. Mukul Dimri, Principal
1.1.3	Vision, Mission and Key objectives
	Vision To be a Centre of Excellence in Innovative Interdisciplinary and Qualitative Hospitality Education. To create environment for Experiential learning and applied research. To prepare professionals to thrive in and contribute to an ever-changing global society. Mission To impart Hospitality education to students for becoming successful professionals at Global
1.1.4	level. Function and duties
	Functions and Duties (Key Objectives) - Institute of Hotel Management, Kufri- Shimla is an educational Institute and its main functions and duties are- a) To impart theoretical and practical training to the students in the field of Hospitality Education.
	b) To provides trained manpower to the Hotel & Restaurant and allied Industry.



1.1.6	6 Any other details-the genesis, inception, formation of the department and the HoDs from time time as well as the committees/ Commissions			e HoDs from time to	
	Sr. No.	Name	Designation	From	То
	1.	Sh. N.S. Bhuie	Principal	01/07-1996	29-07-1998
	2.	Sh. D. Mukerjee	Officiating Principal	August 1998	13-01-2000
	3.	Sh. D. Mukerjee	Principal	14-01-2000	30-09-2012
	4.	Dr. Manoj Sharma	Principal-in-charge	10-10-2012	16-12-2019
	5.	Sh. Mukul Dimri	Principal	17-12-2019	
1.2	Power a	nd duties of its officers	s and employees [Section	4(1) (b)(ii)]	
1.2.1	Powers and duties of officers (administrative, financial and judicial)				
	<ul> <li>post hierarchy, channel of supervision /functions/powers &amp; duties, work allocation of the officers/staff &amp; other employees of the Institute.</li> <li>In all the matters Institute broadly follows the same, regulations and manuals etc. a prescribed by the Central Government for Central Civil Services Organizations. Other rule &amp; regulation of the society are as contained in the Rules &amp; Regulation of the society available in the office.</li> <li>Click here to view/download Annexure-A</li> </ul>			nd manuals etc. as zations. Other rules	
1.2.2	Power and duties of other employees				
	Click he	re to view/download	Annexure-A		
1.2.3	Rules/ orders under which powers and duty are derived and				
	Rules/ orders under which powers and duties are derived from Memorandum of Association         Click here to view/download Memorandum of Association			andum of	
1.2.4 Exercised					
	Click he	re to view/download	Annexure-A		
1.2.5	Work all	location			
	Click he	re to view/download	Annexure-A		
1.3	Procedu	re followed in decisior	n making process [Section	4(1)(b)(iii)]	
1.3.1	Process	of decision making Ide	ntify key decision-making	points	
	the Dep superinte are veste The pow Officer fr Principal	partmental In Charg endence, direction, an ed with the Board. ver of the decision ma rom time to time. The as per rules provided	inistrative decisions are takes & Administrative C d control to the affairs of by be delegated to the De e routine academic and a by National Council and C ower for making decision	Officer of the Ins the society and its epartmental In char dministration decisio Government of India	titute. The general income and property ges & Administrative ons are taken by the , in consultation with

1.3.2	Final decision-making authority
	Chairman, B.O.Gs
1.3.3	Related provisions, acts, rules etc.
	The matter apart from day to day affairs are presented to the Chairman, B.O.Gs. and Ministry of Tourism for decision / approval/ guidance.
1.3.4	Time limit for taking a decision, if any
	Discissions are taken in time bound manner as per govt. guidelines
1.3.5	Channel of supervision and accountability
	Channel of supervision and accountability is as per the organizational chart & every employee is accountable to the duties assigned by authority to the employee time to time.
1.4	Norms for discharge of functions [Section 4(1)(b)(iv)]
1.4.1	Nature of functions/ services offered
	Academic and Administration wise different functions
1.4.2	Norms/ standards for functions/ service delivery
	The main function of the Institute is to facilitate the academic activity and academic administration. The timetable for conduct of academic functions is based on the subject, syllabus, teaching load and academic calendar is formulated by the National Council for Hotel Management, Noida for all Institutes of Hotel Management affiliated with the council. All other academic decisions are taken by the Principal in consultation with Departmental In charges and other faculty members. Different committees are framed for academics & various extracurricular activities etc. of the Institute & the related matters are resolved by the respective Incharges from time to time. b) Administrative Functions The administrative functions are discharged by the Principal in consultation with the Administrative Officer as per the rules of Government of India adopted by the Institute. Different committees are framed for purchases by the competent authority and other precedents of material for the Institute. In all the matters Institute follows the same, regulations and manuals etc. as prescribed by the Central Government for Central Civil Services Organisations. Other rules & regulation of the society are as contained in the rules & regulation of the society.
1.4.3	Process by which these services can be accessed.
	All services are accessible at the Institute through online mode as well as offline mode.
1.4.4	Time-limit for achieving the targets.
	It is as per academic calendar of the Institute. Click here to view/download <u>Academic Calendar</u>
1.4.5	Process of redress of grievances
	Grievances can be reported/sent directly to Principal by hand or through email. For special cases related to students and employees specific cases, separate committees like Anti Ragging Committee, Disciplinary committee & sexual harassment committees are formed for dealing with such cases under supervision of Principal.

1.5	Rules, regulations, instructions manual and records for discharging functions [Section 4(1)(b)(v)]
1.5.1	Title and nature of the record/ manual /instruction.
	Click here to view/download Rules and regulations
1.5.2	List of Rules, regulations, instructions manuals and records.
	Click here to view/download Rules and regulations
1.5.3	Acts/ Rules manuals etc.
	Click here to view/download Rules and regulations
1.5.4	Transfer policy and transfer orders
	IHM Shimla is an Non Transferable Institute however internal transfers are done as per need.
1.6	Categories of documents held by the authority under its control [Section 4(1)(b) (vi)]
1.6.1	Categories of documents
	Academic and Administrative documents.
1.6.2	Custodian of documents/categories
	Custodian of all documents at IHM Shimla is Principal.
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]
1.7.1	Name of Boards, Council, Committee etc.
	Board of Governors- IHM Shimla The Board of Governors of Institute of Hotel Management, Kufri- Shimla is comprised of the members from the Government of India, State Government and eminent personalities of the Hotel & Restaurant Industry nominated by Central Government. The Board of Governors of Institute of Hotel Management, Kufri- Shimla is headed by Principal Secretary/ Secretary Tourism, Govt. of Himachal Pradesh.
1.7.2	Composition
	Click here to view/download Composition of BOG - IHM Shimla
1.7.3	Dates from which constituted
	05-05-1994
1.7.4	Term/Tenure
475	The Term/Tenure, Powers & Functions are as per the Rules & Regulations of the Institute. As per the Recruitment & Promotion Rules framed by the Ministry of Tourism, Govt. of India various selection committees have been framed.
1.7.5	Powers and functions
	The highest power has been vested in the BOG's of Institute in terms of all decisions related to academic/administrative/financial.
1.7.6	Whether their meetings are open to the public?
	Meetings are open to members only.
1.7.7	Whether the minutes of the meetings are open to the public?

	Minutes of the meetings are open to members only.			
1.7.8	Place where the minutes if open to the public are available?			
	Not Applicable.			
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]			
1.8.1	Name and designation			
	Click here to view/downlo	oad Directory of officers and employ	<u>'ees</u>	
1.8.2	Telephone, fax and email ID			
	Click here to view/downlo	oad Directory of officers and employ	ees_	
1.9	Monthly Remuneration received by officers & employees including system of compensation [Section 4(1) (b) (x)]			
1.9.1	List of employees with Gro	ss monthly remuneration		
	Click here to view/downlo	oad Gross monthly remuneration		
1.9.2	System of compensation as	s provided in its regulations		
	The Salaries and allowances of the employees of Institute are those prescribed by th Department of Tourism, Government of India and the Ministry of Finance from time to time, for Central Government employees of different Categories adopted with the approval of the Boar of Governors.			
1.10	Name, designation and ot	her particulars of public information of	officers [Section 4(1) (b) (xvi)]	
1.10.1	Name and designation of t officer (APIO) & Appellate	he public information officer (PIO), Ass Authority	sistant Public Information	
	Sh. Mukul Dimri, Principal/ First Appellate Authority	Sh. Deepak Parmar, Administrative cum Accounts Officer/ Central Public Information Officer	Sh. Vinod Kumar Sharma, Office Superintendent/ Assistant Public Information Officer	
1.10.2	Address, telephone numbe	ers and email ID of each designated off	icial.	
	Sh. Mukul Dimri, First Appellate Authority Address:- Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla. Himachal Pradesh	Sh. Deepak Parmar, Central Public Information Officer Address:- Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla. Himachal Pradesh Pin:- 171012	Sh. Vinod Kumar Sharma, Assistant Public Information Officer Address:- Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla. Himachal Pradesh	
	Pin:- 171012 Landline:- 0177-2735901 Mob:- 98160 41671 Email:- <u>ihmkufri@yahoo.com</u>	Landline:- 0177-2735902 Mob:- 94180 78393 Email:- <u>deepakihmshimla@gmail.com</u>	Pin:- 171012 Landline:- 0177-2735954 Mob:- 98164 59555 Email:- <u>vinsonu72@gmail.com</u>	
1.11	No. of employees against	whom Disciplinary action has been pr	oposed/ taken (Section 4(2))	
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings Nil			
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings			
	Nil			

1.12	Programmes to advance understanding of RTI (Section 26)
1.12.1	Educational programmes
	Training on Right to Information Act 2005
1.12.2	Efforts to encourage public authority to participate in these programmes
	The Institutes encourage and motivates the employees of the Institute to participate in these programmes by conducting various meetings at Institute from time to time.
1.12.3	Training of CPIO/APIO
	Two Days training at HIPA from 13 <sup>th</sup> January 2022 to 14 <sup>th</sup> January 2022
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned
	Updated on website of Institute in RTI Manual for IHM Shimla
1.13	Transfer policy and transfer orders [F No. 1/6/2011- IR dt. 15.4.2013]
1.13.1	Transfer Policy and Transfer Orders [F No. 1/6/2011- IR Dt. 15.4.2013]
	Not Applicable to this Institute
2	Budget and Programme
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc. [Section 4(1)(b)(xi)]
2.1.1	Total Budget for the public authority
	IHM Shimla is an autonomous body (Self-Financed) no budget except for infrastructure
2.1.2	Budget for each agency and plan & programmes
	IHM Shimla is an autonomous body (Self-Financed) no budget except for infrastructure
2.1.3	Proposed expenditures
	Not Applicable
2.1.4	Revised budget for each agency, if any
	Not Applicable
2.1.5	Report on disbursements made and place where the related reports are available
	This report on disbursement is contained in Annual Report of Institute. Click here to view/download Annual Report
2.2	Foreign and domestic tours (F.No. 1/8/2012- IR dt. 11.9.2012)
2.2.1	Budget
	Click here to view/download <u>Budget</u>
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit Budget for domestic and foreign is not from general budget
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination

	of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed. (GEM PORTAL DETAILS)
	Click here to view/download Details of the Bids awarded through GeM
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]
2.0	Not Applicable
2.3.1	Not Applicable Name of the programme of activity
2.3.2	Objective of the programme
2.3.3	Procedure to avail benefits
2.3.4	Duration of the programme/ scheme
2.3.4	Physical and financial targets of the programme
<b>2.3.5</b> <b>2.4</b>	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]
2.4	Not Applicable
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./NGOs/other institutions
2.4.1	Annual accounts of all legal entities who are provided grants by public authorities
2.4.2	Particulars of recipients of concessions, permits of authorizations granted by the public
2.5	authority[Section 4(1) (b) (xiii)]
	Not Applicable
2.5.1	Concessions, permits or authorizations granted by public authority
2.5.2	For each concession, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for
	getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/
	permits of
	authorizations
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of
2.0.1	both houses of the parliament.
	No CAG audit in 2022-2023n (Not Applicable)
3	Publicity Band Public interface
3.1	Particulars for any arrangement for consultation with or representation by the members of the
5.1	public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F
	No 1/6/2011-IR dt. 15.04.2013]
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens
5.1.1	Click here to view/download Official forms in public domain
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy
5.1.2	formulation/ policy implementation, (b) Day & time allotted for visitors, (c) Contact details of
	Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI
	applicants
	Any visitor can visit the institute for seeking any information on any working day between 9:00
	a.m. to 05:00 p.m. CPIO IHM Shimla may be contacted in his office at below address:-
	Sh. Deepak Parmar, Central Public Information Officer
	Address:- Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla.
	Himachal Pradesh Pin:- 171012
	Landline:- 0177-2735902, Mob:- 94180 78393
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any
5.1.5	Not Applicable
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)
J.1.4	Not Applicable
3.1.5	Public- private partnerships (PPP)- Concession agreements.
ג.ד.כ	Not Applicable
216	
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals

	Not Applicable
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of
	the PPP
	Not Applicable
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of
	revenues that may be collected under authorisation from the government
	Not Applicable
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes
2 1 10	Not Applicable
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)
	Not Applicable
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP Project
5.1.11	Not Applicable
3.2	Are the details of policies / decisions, which affect public, informed to them
0.2	[Section 4(1) (c)]
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which
	affect public to make the process more interactive - Policy decisions/ legislations taken in the
	previous one year
	Not Applicable
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which
	affect public to make the process more interactive - Outline the Public consultation process
	Not Applicable
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which
	affect public to make the process more interactive- Outline the arrangement for consultation
	before formulation of Policy
	Not Applicable
3.3	Dissemination of information widely and in such form and manner which is easily accessible
	to the public [Section 4(3)]
3.3.1	Use of the most effective means of communication - Internet (website)
	Institute is using its website http://ihmshimla.ac.in for dissemination of information widely and
	in a easily accessible way.
3.4	Form of accessibility of information manual/ handbook [Section 4(1)(b)]
3.4.1	Information manual/handbook available in Electronic format
	Yes, RTI Information Manual is available in Electronic format in RTI section of Institute's website.
	Click the link to visit the RTI Page where <u>RTI Information Manual</u> is available for download.
3.4.2	Information manual/handbook available in Printed format
	Yes, RTI Information Manual is available in printed format in RTI Cell with CPIO.
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]
3.5.1	List of materials available Free of cost
	Click here to view/download Official forms in public domain
3.5.2	List of materials available at a reasonable cost of the medium
	The hard copy of above material can be obtained by paying a reasonable fee as per the RTI Act
	2005.
4	E-Governance
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]
4.1.1	English
	Click the link to visit the RTI Page where RTI Information Manual is available for download.

4.1.2	Vernacular/ Local Language
	Click the link to visit the RTI Page where <u>RTI Information Manual</u> is available for download.
4.2	When was the information Manual/Handbook last updated? [F No. 1/6/2011-IR dt
	15.4.2013]
4.2.1	Last date of Annual updation
	20/09/2023
4.3	Information available in electronic form [Section 4(1)(b)(xiv)]
4.3.1	Details of information available in electronic form
	Click here to view/download Official forms in public domain
4.3.2	Name/ title of the document/record/ other information
	Official forms
4.3.3	Location where available
	Website and RTI Cell (CPIO)
4.4	Particulars of facilities available to citizen for obtaining information [Section 4(1)(b)(xv)]
4.4.1	Name & location of the faculty
	CPIO- RTI Cell,
	Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla.
	Himachal Pradesh Pin:- 171012
	Landline:- 0177-2735902, Mob:- 94180 78393
4.4.2	Details of information made available
	All types of information available under RTI Act 2005.
4.4.3	Working hours of the facility
	09:00 a.m. to 05:00 p.m.
4.4.4	Contact person & contact details (Phone, fax email)
	Sh. Deepak Parmar, Central Public Information Officer Address:- Institute of Hotel Management, Catering & Nutrition, Kufri- Shimla.
	Himachal Pradesh Pin:- 171012
	Landline:- 0177-2735902, Mob:- 94180 78393
	Fax:- 0177-2735903
	Email:- <u>ihmkufri@yahoo.com</u>
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)
4.5.1	Grievance redressal mechanism
	Grievances can be reported/sent directly to Principal by hand or through email. For special cases
	related to students and employees specific cases, separate committees like Anti Ragging
	Committee, Disciplinary committee & sexual harassment committees are formed for dealing with
	such cases under supervision of Principal.
4.5.2	Details of applications received under RTI and information provided
	Click here to view/download RTI Quarterly Reports 2022-2023
4.5.3	List of completed schemes/ projects/ Programmes
	Click here to view/download <u>Annual Report</u>
4.5.4	List of schemes/ projects/ programme underway
	Click here to view/download Annual Report
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and
	period of completion of contract
	All construction works are being done through Central Public Works Department, Government of India.
4.5.6	Annual Report
4.5.0	

	Click here to view/download Annual Report
4.5.7	Frequently Asked Question (FAQs)
	Click here to view/download Frequently Asked Question (FAQs)
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c)
	Six monthly reports on the, (d) Performance against the benchmarks set in the Citizen's Charter
	Click here to view/download Citizen's Charter
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]
4.6.1	Details of applications received and disposed
	Click here to view/download RTI Quarterly Reports 2022-2023
4.6.2	Details of appeals received and orders issued
	Click here to view/download RTI Quarterly Reports 2022-2023
4.7	Replies to questions asked in the parliament[Section 4(1)(d)(2)]
4.7.1	Details of questions asked, and replies given
	In the year 2022-2023, no questions are asked from this Institute.
5	Information as may be prescribed
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-
	IR dt. 15.4.2013]
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015
	Current FAA:- Mr. Mukul Dimri
	Current CPIO:- Mr. Deepak Parmar
	Earlier FAA:- Dr. Manoj Sharma
5.1.2	Earlier CPIO:- Mr. Sant Ram Verma
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out
	Not Met
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date
	of appointment , (b) Name & Designation of the officers
	Nodal Officer RTI:- Mr. Mukul Dimri (Principal)
	Date of appointment:- 17/12/2019
	CPIO:- Mr. Deepak Parmar
	APIO:- Mr. Vinod Kumar Sharma
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from
	which constituted, (b) Name & Designation of the officers
	RTI consultancy committee formed on 1 <sup>st</sup> July 2022:-
	RTI PIOs/FAAs committee
	FAA:- Mr. Mukul Dimri (Principal)
	CPIO:- Mr. Deepak Parmar (AAO)
	APIO:- Mr. Vinod Kumar Sharma (OS)
	Ladies Representative: - Ms. Kirti Puri (HOD)
	Faculty Representative: - Mr. Sanjeev Kumar Puri (HOD)
	SC Representative: - Mr. Manuj Kumar (Lecturer)
	Students Representative: - Harsh Sharma (Vice Captain)
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information
	under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers
	RTI PIOs/FAAs committee formed on 1 <sup>st</sup> July 2022:-
	FAA:- Mr. Mukul Dimri (Principal)

CPIO:- Mr. Deepak Parmar (AAO)
APIO:- Mr. Vinod Kumar Sharma (OS)
NCHMCT CPIO:- Mr. LK Ganguli (Director NCHMCT)
Information Disclosed on own Initiative
Item / information disclosed so that public have minimum resort to use of RTI Act to obtain
information
Item / information disclosed so that public have minimum resort to use of RTI Act to obtain
information
RTI Information manual and FAQ's available on Institute's Website i.e. http://ihmshimla.ac.in
Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and
included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of
Administrative Reforms and Public Grievances, Ministry of Personnel, Publ
As per Govt. (GIGW) Guidelines the new website of Institute is under development from NIC
Shimla.
Whether STQC certification obtained and its validity
Not Met
Does the website show the certificate on the Website?
Not Met